



National Association of Testing Authorities, Australia

MEETING OF MEMBERS' REPRESENTATIVES

11 October 2017

SUMMARY OF KEY ISSUES

- **Review of issues from last meeting of the Members' Representatives - General Discussion - May 2017**

There was no further discussion held regarding any specific Member feedback.

- **New Issues raised by Member Representatives for October 2017 - General Discussion**

Members' Representatives tabled their respective reports. Feedback was discussed between Member Representatives, NATA staff and members of the NATA Board present. Feedback received broadly covered the following. Fees, tabular scopes, documentation reviewed/requested, responsiveness and timeliness.

- **Survey outcomes**

Members' Representatives were provided with data in relation to NATA's current survey activities.

- **ISO/IEC 17011**

The Standard (to which NATA as an accreditation body must comply) has been updated and will be re-issued later this year.

- **Appeal process**

General consensus was sought from Members' Representatives as to their willingness to participate in NATA's appeal process, where it is appropriate to do so.

Members Representatives - Vacancies

Currently vacancies exist to provide member representation on behalf of Tasmania, Victoria and Northern Territory facilities. Should you be interested in becoming a Member's Representative, please contact Tony Vandenberg, NATA's General Manager, Compliance and Governance in NATA's Melbourne office.