

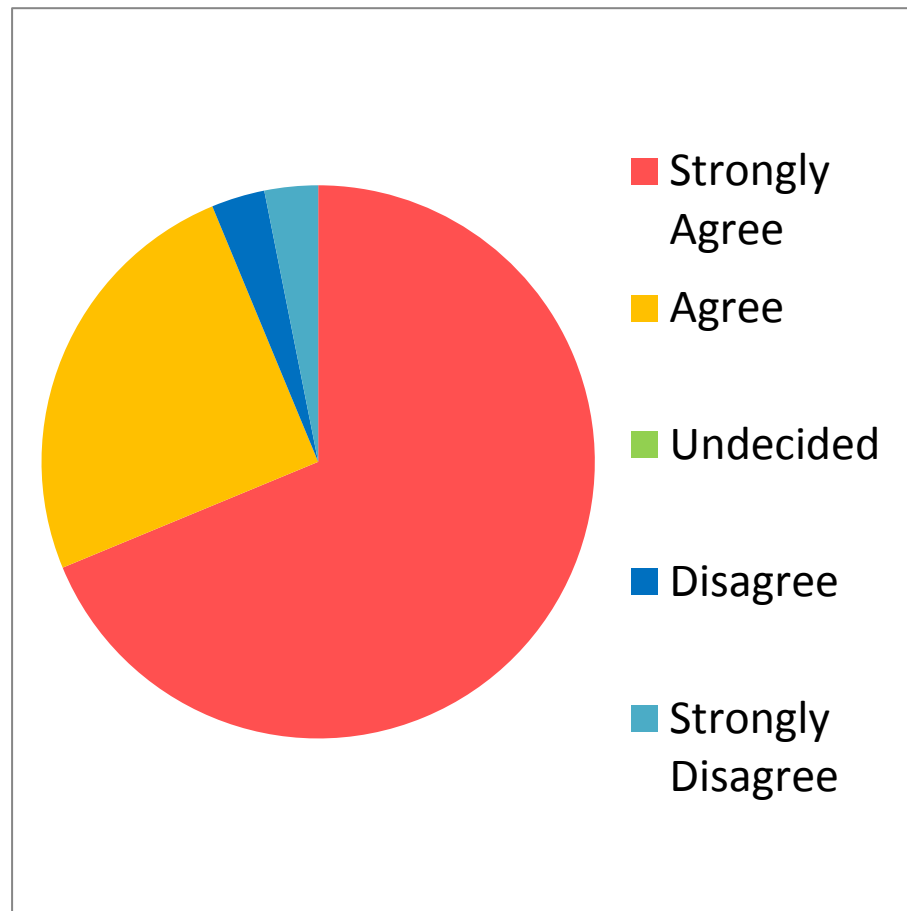


ASSESSMENT ACTIVITY SURVEY

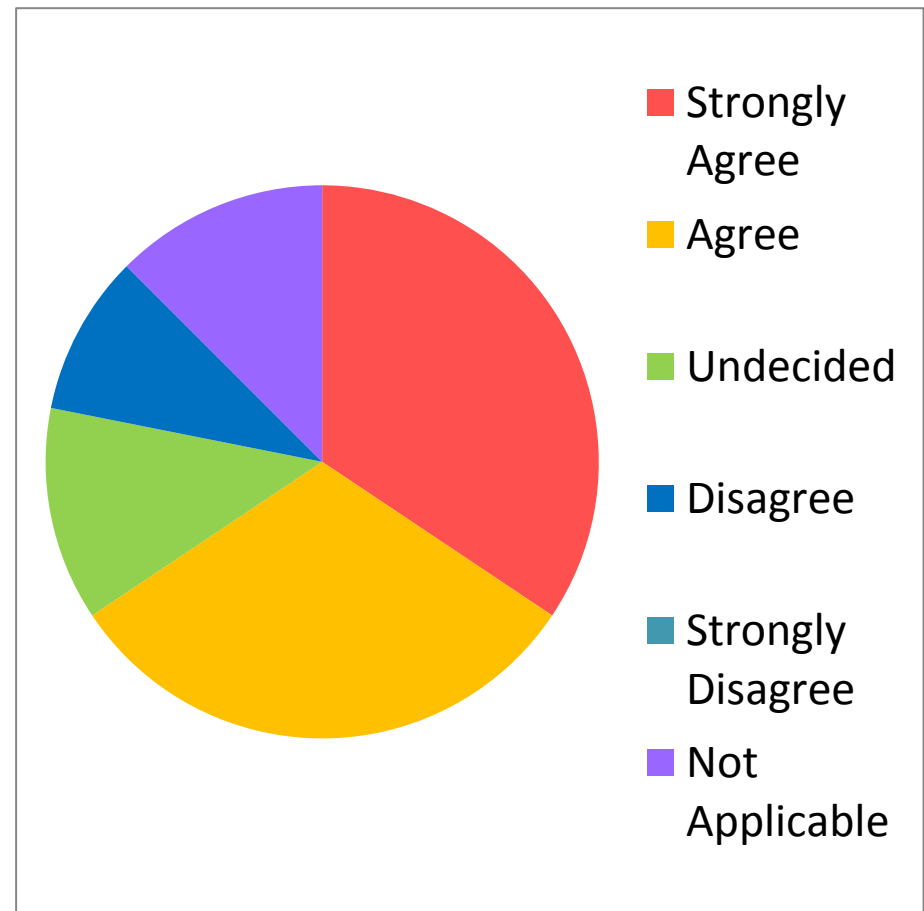
Survey	Responses	Data Period
Assessment Activity	34	01/05/2020 - 30/11/2020

The Assessment Activity Survey is available for completion at any time via the NATA website. Targeted Post Assessment Survey invitations include a link to the Assessment Activity survey available on the NATA website.

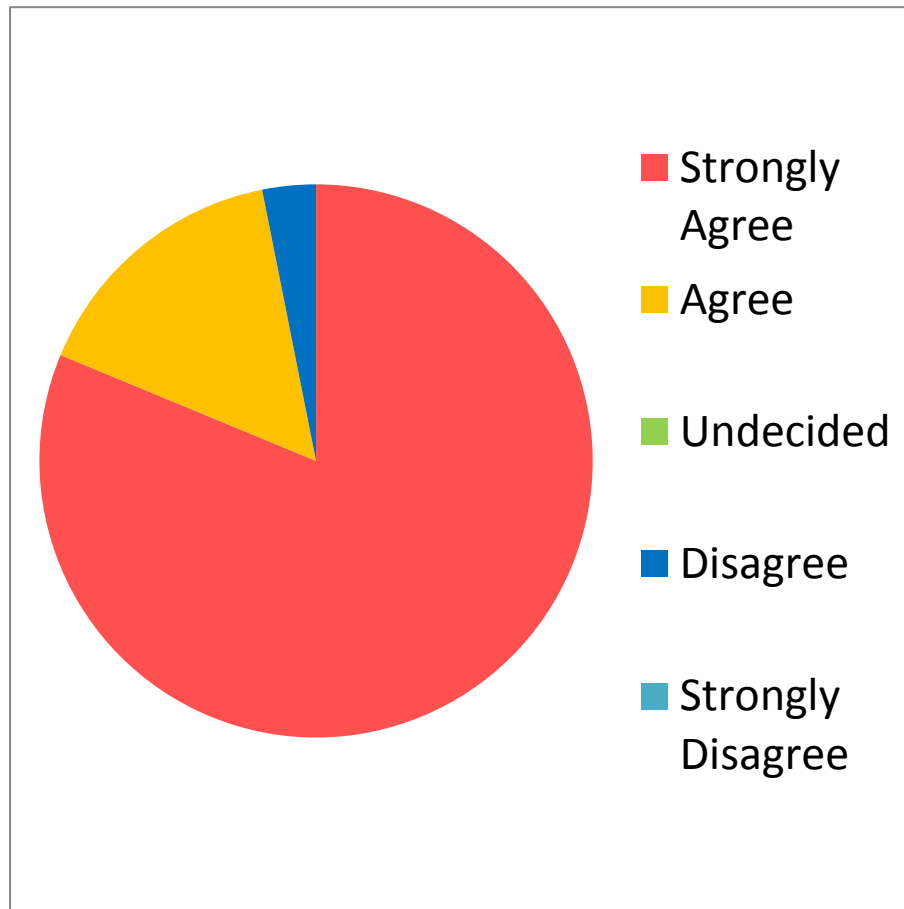
1. Were the arrangements for the assessment activity reasonably negotiated with you?



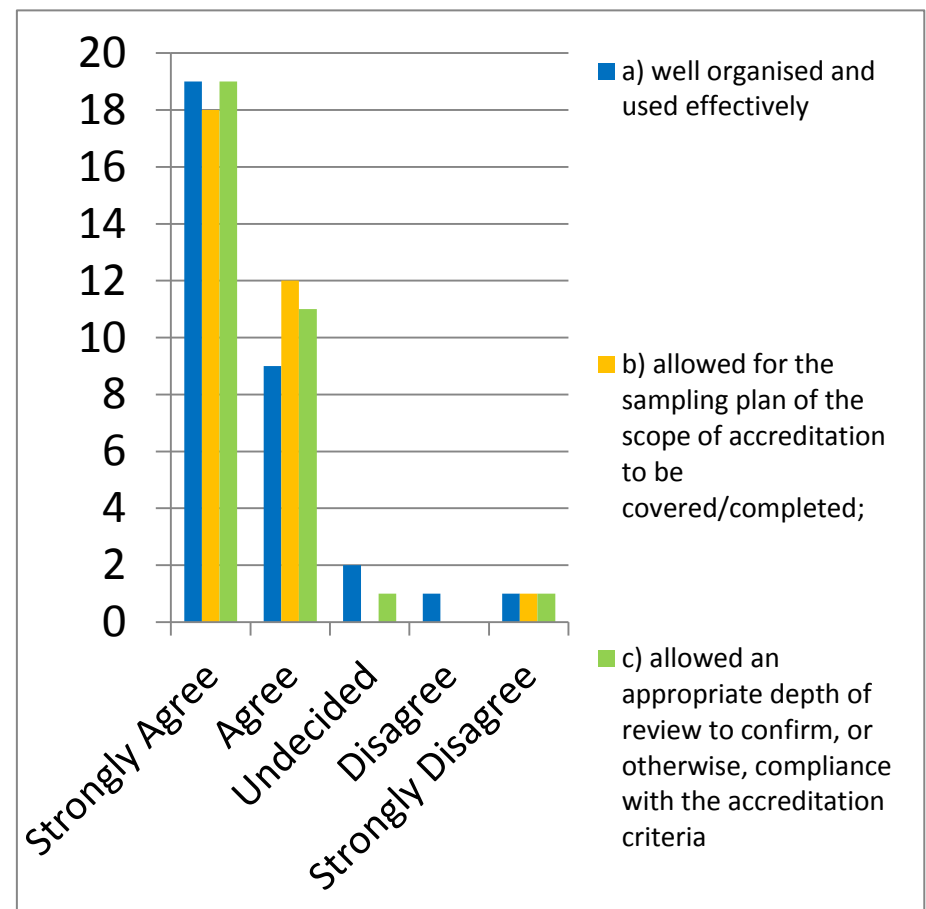
2. Was the Members Portal useful in facilitating the accreditation process?



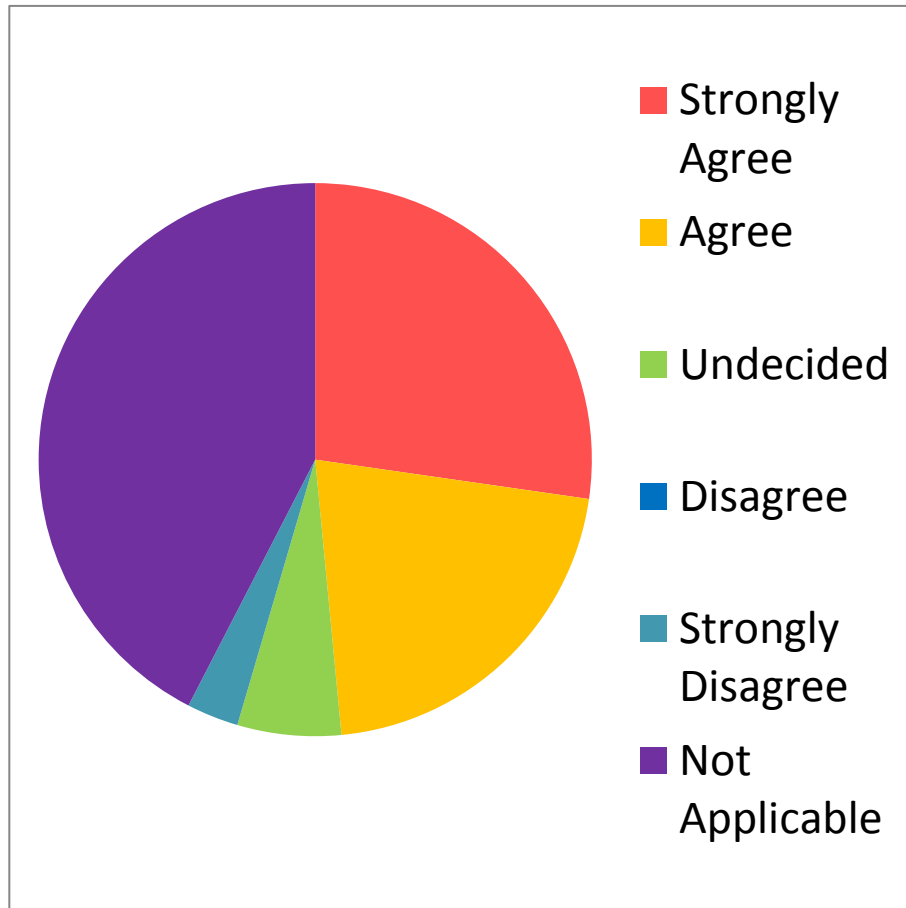
3. Were the NATA staff effective and professional in dealing with you and your staff?



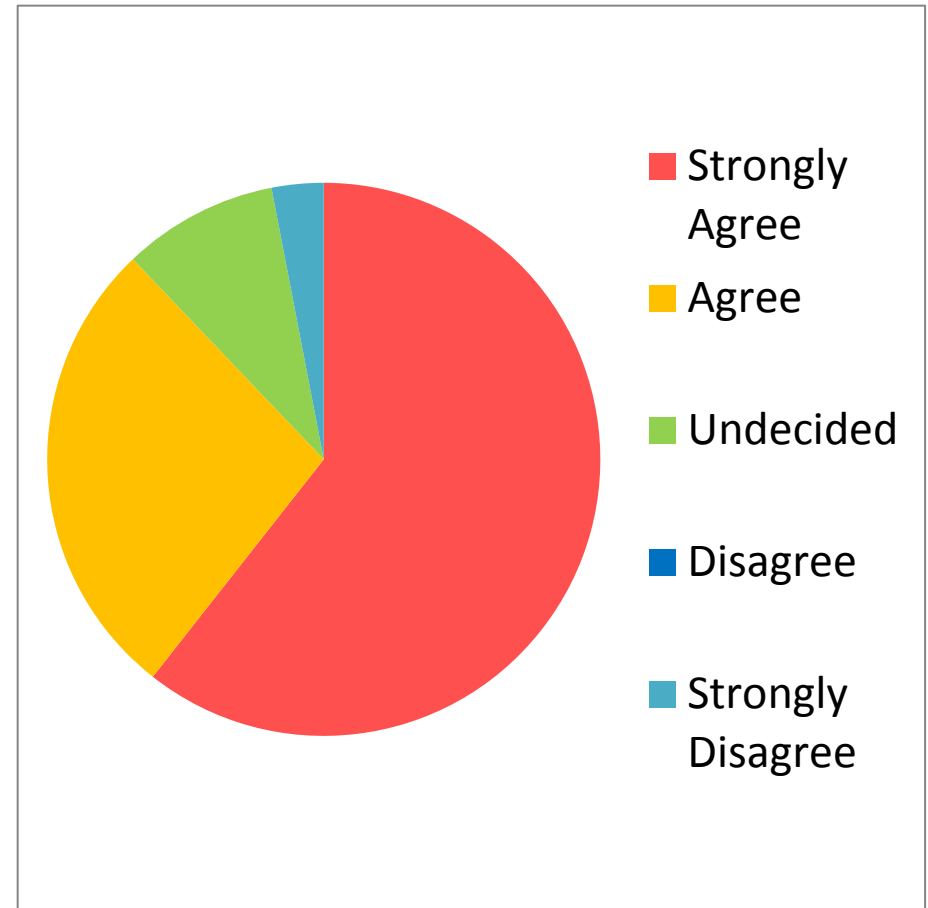
4. The time the assessment team spent on the assessment activity (assessment was either on-site, in-office or remote):



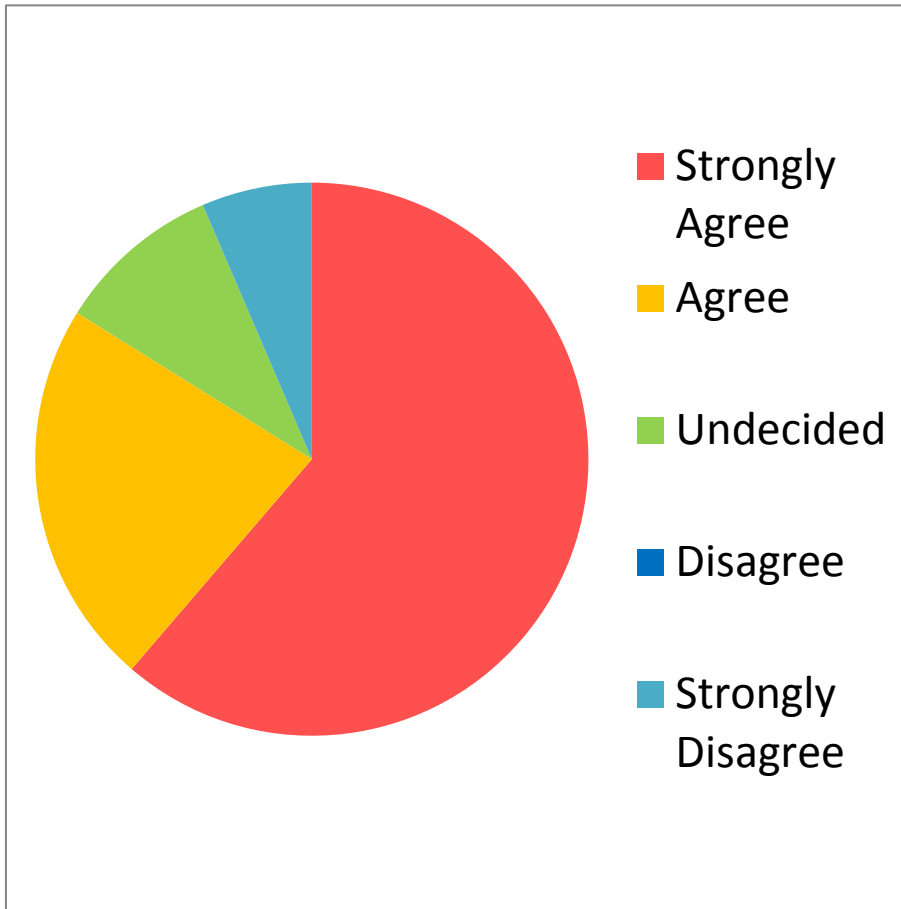
5. Did the selected technical assessor(s) display appropriate technical knowledge?



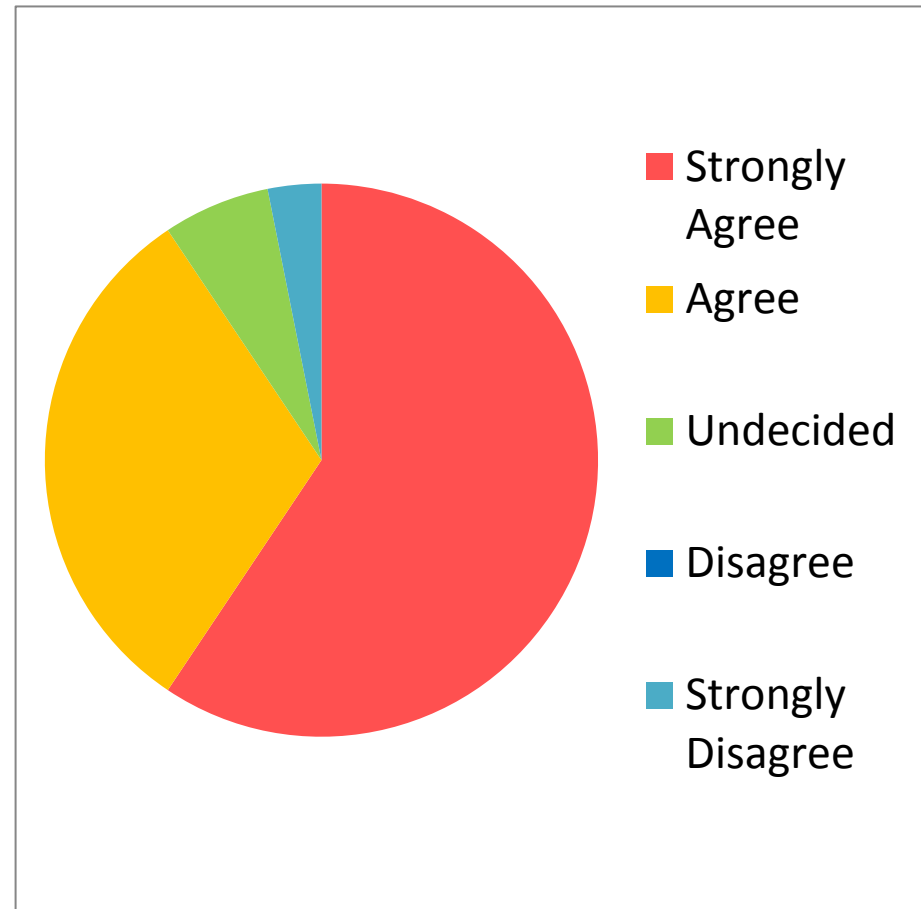
6. Was the interim report left at the end of the visit of a sufficient standard to enable you to act on its findings, in lieu of receipt of the confirmed report?



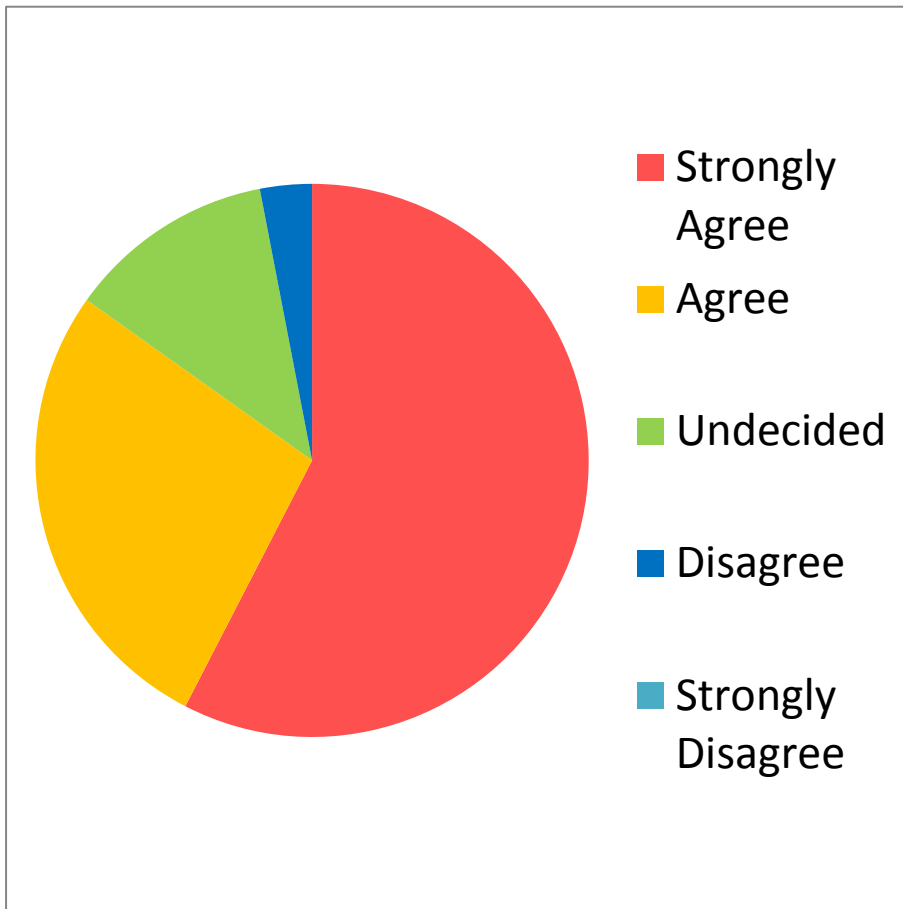
7. Were assessment findings clearly linked to accreditation requirements?



8. Did the exit meeting provide an opportunity to discuss findings with the assessment team?



9. Did NATA respond to your submissions within an acceptable time frame and clearly communicate any requests for additional information?



10. Were the needs of your business met by NATA's delivery of this assessment activity?

