



National Association of Testing Authorities, Australia

## MEETING OF MEMBERS' REPRESENTATIVES

28 April 2016

### SUMMARY OF KEY ISSUES

- **Review of issues from last meeting of the Members Representatives - General Discussion**

Member feedback and subsequent NATA responses were tabled. There was no further discussion held regarding any specific Member feedback. The Members' Representatives sought feedback in relation to the Charter of Service (CoS). Representatives present from the NATA Board indicated that CoS was reviewed at each meeting of the Board. The Members' Representatives were satisfied that NATA had oversight of CoS.

CoS figures also feature prominently in the Annual Report.

- **New Issues raised by Member Representatives for April 2016 - General Discussion**

Members' Representatives present tabled their respective reports. Feedback was discussed between Member Representatives, NATA staff and members of the NATA Board present.

- **Member Survey proposal**

Consideration was given to other means of soliciting more feedback from Members. The pros and cons of a Member Survey were considered.

- **Operations and Technical Update**

NATA's General Manager, Operations and Technical provided an update. Topics discussed included the progress with reformatting scopes of accreditation, revision of ISO/IEC 17025:2005 and other relevant ISO Standards and the review of NATA's technical structure.

- **Governance**

NATA's General Manager, Compliance and Governance provided an update on the upcoming elections to the NATA Board. The changes to the ILAC MRA sub license agreement and the extension of use of the Accredited CAB Combined ILAC MRA Mark to facilities accredited in Inspection and Medical Testing was discussed.

- **Members Representatives meeting evaluation**

**Member Representatives discussed the value of evaluating the meetings of Member Representatives. Evaluation feedback could be used to modify the format of future meetings with the intention of achieving desired meeting outcomes.**

***Any Member seeking clarification or further information in relation to this meeting should contact a Member Representative in the first instance. Contact details are located on the NATA website at <http://www.nata.com.au/nata/about-nata/member-services/nata-members-representatives>***